



Certified Rehabilitation  
Registered Nurse  
Examination

Candidate Handbook  
2010

Examination Dates

June 1-30, 2010 – apply by April 15, 2010  
December 1-31, 2010 – apply by October 15, 2010

### **The Rehabilitation Nursing Certification Board**

The Certified Rehabilitation Registered Nurse (CRRN<sup>®</sup>) program is administered by the Rehabilitation Nursing Certification Board (RNCB), which is a component of the Association of Rehabilitation Nurses (ARN). The RNCB's mission is to promote excellence in care by validating qualifications and specialized knowledge in rehabilitation nursing. The RNCB establishes eligibility requirements for the CRRN examination and all other policies for the certification program. The RNCB accepts all eligible candidates regardless of age, sex, race, religion, marital status, sexual orientation, disability, or national origin.

#### **Rehabilitation Nursing Certification Board**

**4700 West Lake Avenue  
Glenview, IL 60025-1485  
800/229-7530 or 847/375-4710  
cert@rehabnurse.org**

### **Castle Worldwide, Inc.**

Castle Worldwide, Inc. works with the RNCB to develop, administer, and score the CRRN examination. Candidates communicate with Castle to apply for and sit for the CRRN examination.

**Castle Worldwide, Inc.  
Attention: CRRN Examination  
P.O. Box 570  
Morrisville, NC 27560  
919/572-6880  
rncb@Castleworldwide.com**

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# Introduction

Certification is defined as a nongovernmental process of regulation within a profession or specialty. Certification is a voluntary process based on meeting eligibility requirements and passing an examination (The National Organization for Competency Assurance, 1992).

The mission of the Rehabilitation Nursing Certification Board (RNCB) is to promote excellence in care by validating qualifications and specialized knowledge in rehabilitation nursing.

Certified Rehabilitation Registered Nurse (CRRN) certification is a generalist certification and is appropriate for professional rehabilitation nurses.

Both the nursing profession and society in general have become increasingly concerned with accountability for specialty practice, and certification in the various specialties of nursing was developed to promote such accountability. ARN initiated the certification program in the specialty area of rehabilitation nursing in 1984. The CRRN program is approved by the Accreditation Board of Specialty Nursing Certification (ABSNC, formerly the American Board of Nursing Specialties Accreditation Council).

The RNCB contracted with Castle Worldwide, Inc. to develop the CRRN examination. Castle Worldwide is a full-service testing company providing licensure, certification, and specialty examinations, including practical and written simulation tests, for associations, state boards, government agencies, and corporations.

This handbook contains the information you will need to apply for the CRRN examination.

## DEFINITION AND SCOPE OF PRACTICE

Rehabilitation nursing is a specialty practice area within the scope of professional nursing. It involves the diagnosis and treatment of human responses of individuals and groups to actual or potential health problems resulting from altered functional ability and altered lifestyle.

The goal of rehabilitation nursing is to assist individuals with disabilities and chronic illnesses in the restoration, maintenance, and promotion of optimal health. This includes prevention of common complications following chronic illness or disability. The rehabilitation nurse is skilled at treating alterations in functional ability and lifestyle resulting from injury, disability, and chronic illness.

Rehabilitation nurses provide comfort, therapy, and education; promote health-conducive adjustments; support adaptive capabilities; and promote achievable independence. Rehabilitation nurses provide holistic, comprehensive, and compassionate end-of-life care, including the promotion of comfort and relief of pain.

Rehabilitation nursing practice occurs in many settings and involves a variety of roles. Some examples:

### REHABILITATION NURSING ROLES

- Academic instructor
- Case manager
- Clinical nurse specialist
- Community nurse
- Consultant
- Head nurse
- Home health nurse
- In-service instructor

- Insurance nurse
- Nurse clinician
- Nurse liaison
- Nurse manager
- Nurse practitioner
- Nursing administrator
- Researcher
- Staff nurse

#### **REHABILITATION PRACTICE SETTINGS**

- Clinic
- Community agency/home health agency
- Department of Veterans Affairs medical center
- Educational institution
- General hospital (with or without rehabilitation unit)
- Insurance company
- Long-term care facility
- Private company/private practice
- Rehabilitation facility
- Sub-acute unit

#### **ELIGIBILITY REQUIREMENTS**

To take the CRRN examination, you must meet certain requirements as outlined below:

- Current, unrestricted RN license
- Completion of at least one of the following at the time of application:
  - Within the five years preceding the examination, completion of two years of practice as a registered professional nurse in rehabilitation nursing; or
  - Within the five years preceding the examination, completion of one year of practice as a registered professional nurse in rehabilitation nursing and one year of advanced study (beyond baccalaureate) in nursing.

#### **EXAMINATION FEES**

ARN members	\$240
Non-members	\$350

Payments can be made via Visa, MasterCard, money order, cashier's check, institutional check, or personal check. The fee must be paid in U.S. funds. Please make all checks payable to Castle Worldwide, Inc.

***Please note: Your ARN membership must be current at the time you submit your application in order to receive the reduced examination fee for ARN members. ARN membership is not required to take the CRRN examination.***

All fees are subject to change. If such a change occurs before the reprinting of this candidate handbook, a notice of the change will be attached to the application. Be aware of the importance of any notices inserted.

#### **GROUP DISCOUNT**

Groups of three or more may be eligible to receive a \$25 discount off the examination fees for each candidate (member or non-member).

To be eligible for the group discount, the applications must be received at the same time, in the same envelope. Under no circumstances will single applications be eligible for the group discount, nor may applicants be added to a group once the applications are received.

## Examination Dates and Application Deadlines

### EXAMINATION DATES

The CRRN examination is administered during two, month-long test windows in 2010. Candidates can schedule a testing appointment between June 1-30, 2010 and December 1-31, 2010. The CRRN examination will not be administered outside of these test windows. ***If you are unable to take the examination, it is not possible to reschedule your testing appointment beyond the testing window.***

### APPLICATION DEADLINES

Applications are accepted throughout the year; however, applications for the **June 2010 test window must be received by April 15, 2010**, and applications for the **December 2010 test window must be received by October 15, 2010**. Please be aware that if you do not take the examination within one year of submitting the application, your application will be closed and the examination fee forfeited.

### LATE APPLICATIONS

Late applications are accepted for 15 days following the "received by" deadline for each window. (April 16 – May 1, 2010, for the June test window and October 16 - November 1, 2010, for the December test window.) Candidates applying late should include a \$35 late fee with their applications. Be aware that candidates applying late may not receive their first choices of testing dates, locations, and/or times.

## Application Process

### COMPLETING THE APPLICATION

1. *Review the candidate handbook prior to completing the application.* Follow the instructions given, and address any questions to the RNCB at 800/229-7530 or cert@rehabnurse.org. Failure to follow the instructions can lead to the denial of an application.

2. *Review the eligibility requirements.* DO NOT submit an application before you have satisfied all eligibility requirements.

3. *Complete all sections of the application that pertain to personal candidate information.* This information is needed in order to facilitate communication with you. Provide complete information including all zip codes, telephone numbers, and e-mail addresses in order to expedite processing. During the application process, it is your responsibility to keep Castle Worldwide and RNCB informed of your current addresses so that you will continue to receive all updates and notices. ***You will receive the notice to schedule your examination via e-mail. During the time you expect to receive e-mail correspondence from Castle Worldwide, please be aware that some e-mail programs have spam filters that may intercept e-mail from an unknown address. To prevent this from occurring, please add ibt@castleworldwide.com to your list of acceptable addresses.***

4. *Complete all sections of the application that pertain to professional information.* You should include your maiden name if it is needed to confirm work experience or RN license(s). Again, please complete information including all zip codes, telephone numbers, and e-mail addresses in order to expedite processing. ***The application must include signatures from two professional colleagues, one of whom is your immediate supervisor or another CRRN. If you***

***need to send the verification form to another location, you may copy the verification page and have your colleague sign and fax the form back to you.***

A percentage of candidate applications will be audited to ensure compliance with the eligibility criteria. Applications for audit will be selected randomly. As part of the audit process, colleagues providing verification of rehabilitation nursing experience will be contacted to confirm their verifications. Please be sure all sections of the completed application are legible.

5. *Complete the candidate signature.*

6. *Mail the application and examination fee to Castle Worldwide at the address below. A completed application must be received at Castle Worldwide before processing begins. Please note that the deadline is based on date of receipt. Be sure to mail your application well in advance of the deadline to avoid the late fee. **The application MUST be mailed; faxed applications are NOT accepted.***

7. *Allow sufficient time for application review.* Please submit your application as early as possible to allow for unanticipated delays. Castle Worldwide will confirm your eligibility and will process the application within 15 business days. Major delays are often caused by incomplete applications.

An application that is still missing pertinent information 90 days after it was originally received will be closed, and the examination fee will be forfeited. In that circumstance, if you still wish to pursue the CRRN credential, you must update and resubmit all application materials and a new examination fee.

8. *When you receive the notice to schedule an examination date, please select a date.* Information on scheduling an examination date is on page 9.

#### **APPLICATION SUBMISSION**

To take the CRRN examination, you must submit a completed application, including providing personal and professional information, and pay the examination fee.

Send your completed application and examination fee to Castle Worldwide. The office receives and processes all applications. The application is available on page 23 of this booklet. Applications and this candidate handbook can be downloaded from Castle Worldwide's Web site ([www.castleworldwide.com/rncb](http://www.castleworldwide.com/rncb)) or from RNCB's Web site ([www.rehabnurse.org](http://www.rehabnurse.org)).

**If using US Postal Service, send all materials to the following address:**

**Castle Worldwide, Inc.  
Attention: CRRN Examination  
P.O. Box 570  
Morrisville, NC 27560**

**If sending UPS or FedEx, send all materials to the following address:**

**Castle Worldwide, Inc.  
Attention: CRRN Examination  
900 Perimeter Park Drive, Ste G  
Morrisville, NC 27560**

## REASONABLE ACCOMMODATIONS

Castle Worldwide, Inc. complies with the provisions of the Americans with Disabilities Act (42 U.S.C. §12101 *et seq.*) and Title VII of the Civil Rights Act, as amended (42 U.S.C. §2000e *et seq.*) in accommodating individuals who need reasonable accommodations to take the examination.

Reasonable accommodations provide candidates with disabilities a fair and equal opportunity to demonstrate their knowledge and skill in the essential functions being measured by the examination. Reasonable accommodations are decided upon based on the individual's specific request, disability, documentation submitted, and appropriateness of the request. Reasonable accommodations do not include steps that fundamentally alter the purpose or nature of the examination.

The candidate must submit documentation provided by an appropriate licensed professional on the professional's letterhead. The documentation must include the candidate's name, address, and Social Security Number as well as a diagnosis of the disability and specific recommendations for accommodations. Castle Worldwide will provide accommodations, except where it may fundamentally alter the examination, influence the examination results, or result in an undue burden.

Requests for accommodations must be received by the RNCB 45 days prior to the testing appointment date. Once the RNCB reviews the request, the approval for reasonable accommodations will be forwarded to Castle Worldwide.

## Examination Scheduling

### NOTICE TO SCHEDULE THE EXAMINATION

The examination scheduling process will begin approximately 40 days prior to the start of the examination window (e.g. October 20 or April 20). A notice to schedule the examination will be sent to the e-mail address you provide on your application. **It is very important that you check your e-mail for your notice.** This notice will contain a link to the scheduling Web site as well as a user name and password. It is your responsibility to schedule an examination date. Once you submit your scheduling request, you will receive a confirmation notice within 48 hours. You must print the confirmation notice and bring it with you to the testing center.

NOTE: Your application has to be approved prior to receiving the notice to schedule. The application approval processes takes approximately 15 business days. This means that you should mail the application well before the deadline so that when scheduling begins, your application will be approved and ready to schedule. Please check your e-mail. It is your responsibility to call Castle Worldwide at 919/572-6880 if you do not receive the notice to schedule the examination.

Once you submit the application, it is expected that you will schedule the examination for the next available testing window. Applications that have not been scheduled for an examination date within one year of receipt will be closed and the examination fee will be forfeited. In that circumstance, if you still wish to pursue the CRRN credential, you must update and resubmit all application materials and a new examination fee.

If you submit an application but find that you are unable to schedule an examination date during the current testing window, you may transfer the application to the next testing window. **Please note that the application may be transferred only once and you must take the examination within one year of submitting the application.** If you fail to schedule and

take the examination during the next available testing window, your application will be closed and the examination fee will be forfeited. You must notify Castle Worldwide in writing of your decision to transfer the application to the next testing window.

### **RESCHEDULING A TESTING APPOINTMENT**

Testing appointments can be rescheduled within specific timelines. Candidates can reschedule a testing appointment **up to 5 business days in advance** of his or her testing appointment. To reschedule, you must submit a written request directly to Castle Worldwide and pay a \$35 administrative fee. **Testing appointments cannot be rescheduled less than 5 business days in advance of the testing appointment.**

If rescheduling, you must reschedule within 6 months of your originally scheduled test date. If you are unable to test within 6 months of your originally scheduled test date, your application will be closed and the examination fee forfeited. In that circumstance, if you still wish to pursue the CRRN credential, you must submit all application materials and a new examination fee.

### **CANCELLATIONS**

Testing appointments can be cancelled **up to 5 business days in advance** of the testing appointment. To cancel, you must submit a written request directly to Castle Worldwide. Castle Worldwide will refund the candidate's examination fees minus a \$62 administrative fee. **Testing appointments cannot be cancelled less than 5 business days in advance of the testing appointment.**

### **HOLIDAYS**

Testing appointments are unavailable on the following holidays: Christmas Eve (December 24), Christmas Day (December 25), and New Year's Eve (December 31).

## **Castle Worldwide Testing Centers**

Each testing center maintains its own schedule, based on overall demand and scheduling constraints. Some centers have a limited schedule or limited seating. Testing appointments are filled on a first-come, first-served basis. Not all international test sites are available for this examination.

The link to the Castle Worldwide Web site and the list of test centers is available at [www.rehabnurse.org](http://www.rehabnurse.org) (Click on Certification⇒Examination⇒Testing locations). ***This list is provided for informational purposes only. Test center location is subject to change without notice. It is NOT possible to schedule an examination date and location from this Web site. Please refer to page 9 for information on scheduling an examination.***

Castle Worldwide account managers will be available on Monday through Friday from 8:30 am to 5:30 pm EST to handle telephone, facsimile, and electronic mail requests from candidates, as well as to answer questions about testing centers. Castle Worldwide's voice mail system will accept calls outside of these business hours.

## **Examination Day**

### **ARRIVING AT THE TEST CENTER**

You must take the CRRN examination during the testing appointment that was scheduled following the approval of your application. If it becomes necessary for Castle Worldwide to change the scheduled examination date, you will be notified of any changes as far in advance of the examination as possible. In the event of an emergency, you must reschedule your testing appointment by contacting Castle Worldwide at 919/572-6880. Exceptions will be

made only for substantiated emergencies. Candidates who do not have substantiated emergencies and who miss their testing appointments must reapply and pay the examination fees again.

Please arrive at the testing site at least 10 minutes prior to the start of the examination. You must bring your confirmation notice and your photo identification with signature to the examination site when you arrive for your scheduled testing appointment. Acceptable forms of identification include state-issued driver's licenses and government-issued passports and identification cards. Unacceptable forms of identification include gym memberships, warehouse club memberships, school identification cards, credit cards, and identification with signature only (no photo).

You will have three (3) hours to complete the examination.

***You will not be admitted to the examination once the examination has begun. If you arrive late or not at all, you forfeit your testing appointment and your examination fee.***

### **DISQUALIFICATION**

Any candidate who gives or receives assistance on the examination during the testing appointment will be required to turn in his or her examination materials immediately and leave the testing room. The candidate's examination will not be scored, and the incident will be reported to Castle Worldwide and the RNCB for further action.

Any individual who removes or attempts to remove testing materials and/or examinations from the testing room will be prosecuted.

### **EXAMINATION RULES**

Castle Worldwide follows industry standard testing rules as outlined below.

- No books, papers, or other reference materials may be taken into the testing room. An area will be provided for storage of such materials.
- No electronic devices, including telephones, cameras, signaling devices, pagers, alarms, and recording/playback devices of any kind may be taken into the testing room. An area will be provided for storage of such materials.
- You may not take examination materials, documents, or memoranda of any type from the testing room.
- The examination will be given only on the date and time noted on the examination admission ticket. If an emergency arises, and you are unable to take the examination as scheduled, please call Castle Worldwide at 919/572-6880.
- No questions concerning the content of the examination may be asked during the examination period. You should listen carefully to the directions given by the proctor and carefully read the directions shown on the computer monitor.

### **EXAMINATION RETAKES**

If you fail the CRRN examination, you can reapply to take the examination during the next testing window. The reapplication process includes submitting an updated application with signatures and paying the examination fees. There is no limit to the number of times you may take the CRRN examination.

# After the Examination

## EXAMINATION SCORING

You will receive the score report after completing the examination at the testing center. Scores will not be released by phone, fax, or e-mail.

The individual score report will indicate whether you passed or failed the examination. Passing or failing is based on the scaled score indicated on your score report. A scaled score of 500 is needed to pass the CRRN examination. Your score report also will provide you with information about subscore areas. Subscores represent content from specific areas of the content outline and are helpful because they highlight areas where further study is indicated.

For each section listed on the score report, the number correct is calculated as the number of questions answered correctly. There is no penalty for guessing; each incorrect or omitted answer is counted as one incorrect response. The total possible number of answers for each section is listed on the score report.

The cut score or passing point used in this examination is a criterion-referenced approach called the Angoff Modified Technique. This technique is currently considered by the testing profession to be one of the most defensible criterion-referenced methods available for setting passing points. It relies on the pooled judgments of content experts. For example, in this approach, a group of experts is asked to judge each item on the test. The criterion used to judge each item is formed into a question: "What is the probability that a 'minimally acceptable' candidate *will* answer this item correctly?" This question prompts the judges to consider a group of minimally acceptable candidates and what proportion of that group will answer each item correctly.

The average of the proportions, or probabilities, is multiplied by the total number of items on the test. The result then represents the "minimally acceptable" score. The final passing score for the examination is based on this pooled judgment and includes a statistical adjustment for testing error.

## SCALED SCORES

Because of the need for security, multiple forms of the examination, each containing a different combination of questions, are used. The passing standard cannot be set as a specific raw score, or number of questions answered correctly, because some of these forms may be slightly easier or more difficult than others. Therefore, requiring the same raw score to pass the different forms would not be fair to all examinees. A statistical procedure called *equating* is used to adjust for any differences in the level of difficulty among examination forms.

Once the examination forms have been equated, a procedure called *scaling* is used to convert the actual number of correct answers, or raw scores, to a uniform scale. These converted scores are called scaled scores. Scaled scores ensure that all examinees demonstrate the same level of ability in order to pass the examination.

## DIAGNOSTIC REPORTING

A diagnostic report is a performance report on a particular portion of the certification examination. It breaks down the individual's total score into the areas tested to describe strengths and weaknesses.

You may request a diagnostic report by completing the RNCB request for diagnostic reports and/or hand scoring form available at [www.castleworldwide.com/forms/](http://www.castleworldwide.com/forms/). Castle Worldwide will prepare a diagnostic report and mail the report to you for a fee of \$50 a report.

### **HAND SCORING**

Hand scoring is a manual scoring of a particular portion of the certification test. An individual's answer sheet(s), or booklet, is re-scored manually to ensure that no error(s) occurred during the computer scoring of the candidate's test. (NOTE: This service does not guarantee a score will change.)

You may request hand scoring by completing the RNCB request for diagnostic reports and/or hand scoring form available at [www.castleworldwide.com/forms/](http://www.castleworldwide.com/forms/). Castle Worldwide will hand score your examination and will mail the report to you for a fee of \$50 a report.

### **DUPLICATE SCORE REPORTS**

You may request a duplicate copy of your score report by completing the duplicate score report form available at [www.castleworldwide.com/clients/general/candservices.html](http://www.castleworldwide.com/clients/general/candservices.html). Castle Worldwide will prepare a duplicate score report and mail the report to you for a fee of \$20.

### **DESIGNATION AND CERTIFICATE**

Each candidate who passes the Certified Rehabilitation Registered Nurse examination may use "CRRN" after his or her name and will receive a certificate from the RNCB. Certification is recognized for a period of five (5) years based on the last day of the month the examination was passed and may be renewed by re-examination or by 60 points of credit.

"CRRN" is a registered trademark of the Rehabilitation Nursing Certification Board.

Approximately six weeks after the close of the testing window, candidates who received a passing score will receive a certificate and important information about renewal.

### **CERTIFICATION RENEWAL**

Certification is recognized for a period of five (5) years from the last day of the month in which certification was earned. If certification is not renewed, it expires the last day of the month, five (5) years after certification was initially earned. Certification may be renewed either by taking and passing the CRRN examination within one year prior to the expiration date or by submitting 60 points of credit by the last day of the month, three (3) months prior to the certification expiration date. The fee is similar for either method. You will be sent specific instructions, dates, and criteria after you become certified.

In order to renew by points of credit or examination, you must have a current and unrestricted RN license and at least two (2) years of rehabilitation nursing experience within the five (5) years immediately preceding the application date.

It is your responsibility to keep the board updated on name or address changes. Mail changes to:

**Rehabilitation Nursing Certification Board**  
**4700 West Lake Avenue**  
**Glenview, IL 60025-1485**  
**800/229-7530 or 847/375-4710**

It is your responsibility to obtain a copy of the application materials for certification renewal by points of credit and to submit an application if that is how you wish to renew. There are no exceptions to the deadline for renewal based on failure to receive application materials.

### **CERTIFICATION DENIAL OR REVOCATION**

Certification will be denied or revoked for any of the following reasons:

- Falsification of an application;
- Misrepresentation;
- Violation of testing procedures;
- Lack of a current and unrestricted RN license; **OR**
- Failure to pass the examination.

There is a mechanism for reconsideration and appeal for candidates who have had certification denied or revoked on the basis of falsification of any application, misrepresentation, or violation of testing procedures. There can be no appeal based on lack of a current and unrestricted RN license or on failure to pass the examination.

## **Examination Information**

### **EXAMINATION DEVELOPMENT**

The development of a valid written, multiple-choice examination for the CRRN program began with a clear and concise definition of the knowledge, skills, and abilities needed for competent job performance. Using interviews, surveys, observation, and group discussions, the RNCB worked with rehabilitation nurses to delineate critical job components. The knowledge and skill bases for the questions on the CRRN examination were derived from the actual practice of the rehabilitation nurses as outlined in the CRRN role delineation study.

### **EXAMINATION FORMAT**

The CRRN examination is a multiple-choice examination administered electronically on a computer. No specific knowledge of computers and/or typing is required. You will have three (3) hours to complete the examination. The certification examination consists of 150 multiple-choice questions and 25 multiple choice pretest questions for a total of 175 questions.

The pretest questions are not counted in the scoring of the examination. They are distributed among the other scorable questions and will be used for statistical purposes only. Since the pretest questions are similar to the scorable questions on the examination and since you will not know which questions are scorable and which are not, you should answer all examination questions.

It is advisable to answer first those questions that are easy for you, skipping those questions that are more difficult and to which you can return later to give more thought. You should try to answer all the questions; there is no penalty for guessing.

### **CRRN EXAMINATION CONTENT**

Four major domains account for the CRRN examination's content. The CRRN examination domains are:

1. Rehabilitation nursing models and theories (11%)
2. Functional health patterns: Theories, physiology, assessment, standards of care, and interventions (33%)
3. The rehabilitation team and community re-entry (35%)
4. Legislative, economic, ethical, and legal issues (21%)

## CONTENT OUTLINE WITH DOMAIN AND TASK STATEMENTS

### 1. Rehabilitation nursing models and theories

1.1 Identify models and theories (e.g., self-care, family, developmental, aging, teaching, coping with stress, change, conflict management) using standards of care in order to plan, implement, and evaluate nursing practice.

### 2. Functional health patterns: Theories, physiology, assessment, standards of care, and interventions in individuals with injury, chronic illness, and disability

2.1 Assess, plan, implement, and evaluate health and disease management using standards of care for the restoration, maintenance, and promotion of optimal health.

2.2 Assess and monitor nutritional and metabolic needs by interpreting collected data (e.g., swallowing, lab results, caloric counts, Braden scale, intake, and output) to plan and implement interventions and to evaluate outcomes for optimal nutritional status, fluid volume, and skin integrity.

2.3 Determine elimination needs using assessment data to plan, implement, and evaluate individualized, regular, and predictable bowel and bladder management program.

2.4 Identify individualized activity tolerance and exercise routine using their functional abilities and lifestyle to plan, implement, and evaluate optimal self-care, mobility, respiratory and cardiovascular function.

2.5 Assess, plan, implement, and evaluate activities for individuals with sleep-rest disturbances using strategies (e.g., imagery, music therapy, medications) in order to promote adequate rejuvenation.

2.6 Assess the cognitive perception issues of individuals using tools (e.g., Rancho scale, Glasgow Coma Scale, Mini Mental Exam) and standards of care in order to plan, implement, and evaluate achievable outcomes towards independence.

2.7 Identify an individual's self-image (e.g., self-perception and self-concept) using interview and observation skills to plan, implement, and evaluate interventions that promote optimal self-worth.

2.8 Recognize changes in roles of and relationships between individuals using activities (e.g., Q&A format, observation, and family dynamics) to plan, implement, and evaluate strategies to improve altered lifestyle.

2.9 Identify and assess the sexuality and reproductive cycles of the individual using strategies (e.g., body positioning, PLISSIT) in order to plan, implement, and evaluate appropriate developmental and functional ability.

2.10 Assess coping and stress management strategies (e.g., decision making, problem solving) of the individual's and family's plan of care using interventions (e.g., anger management, spirituality, imagery) in order to plan, implement, and evaluate optimal interactions.

2.11 Assess individual's values and belief system (e.g., observation, Q&A) and plan, implement, and evaluate interventions using strategies in order to achieve holistic wellness.

2.12 Assess individualized spirituality using strategies to plan, implement, and evaluate interventions (e.g., psychosocial support, and clergy) in order to work towards holistic health, peace, and spiritual well-being.

2.13 Assess communication abilities and deficits of the individual to plan, implement, and evaluate established techniques using standard protocols and tools in order to allow communication of needs.

### **3. The function of the rehabilitation team and community re-entry**

3.1 Interact with the interdisciplinary team members using effective communication skills and goal setting to progress the individual to attain and maintain their highest level of independence and optimal health.

3.2 Identify and teach life skills to individuals using a variety of strategies (e.g., coping, culture, spiritual, social, and economic) in order to effectively return to and remain in a community setting.

3.3 Identify and coordinate discharge planning strategies of the individual and caregiver (e.g. family, power of attorney) using available resources (e.g., financial, community, geographic, spiritual) in order to continue a prescribed level of services and care to meet their needs.

### **4. Legislative, economic, ethical, and legal issues**

4.1 Identify legislative and regulatory issues (e.g., ADA, Section 504 of the Rehabilitation Act of 1973, social security, Medicare, Medicaid) that can affect the individual with an altered functional ability using practice standards in order to promote independence and access to care.

4.2 Identify and implement cost effective care to individuals using appropriate and available resources to promote optimal health.

4.3 Integrate knowledge of ethical and legal considerations using practice standards in order to advocate for individuals with chronic illness and disability.

The detailed content outline, including knowledge and skill statements is available at [www.rehabnurse.org](http://www.rehabnurse.org). You are **strongly** encouraged to review the detailed content outline and use it to develop an intensive study program.

## **Examination Preparation**

### **HOW TO STUDY**

The RNCB encourages you to prepare for the CRRN examination by using a variety of resources such as those listed on page 21. Plan your review methods well in advance of the examination. Think about the study method that is best for you (e.g., individual review, study group, class) and the types of materials that are most helpful (e.g., textbooks, audio or video programs, outlines, memory aids).

### **MANAGING TEST ANXIETY**

A little anxiety regarding test taking can be helpful because it stimulates and motivates you to perform at your best; however, severe anxiety can hinder test performance. If you know

that you frequently experience severe test anxiety, consider preparing yourself for the examination by developing coping mechanisms to make your tension work for you.

Before the day of the examination, visualize and rehearse the testing situation. Imagine yourself taking the examination with a positive attitude and focused, but calm, behavior.

Take measures to reduce your stress during the examination. Use deep-breathing techniques, and be sure to stretch your muscles periodically. These exercises can reduce both physical and mental stress. If necessary, take a few minutes to imagine a calm, pleasant scene, and repeat positive phrases to yourself.

Do not let the comments or behavior of other examinees make you anxious. As examinees are taking different versions of the examination, examinees will finish at different times—some finishing very early, others taking the full three (3) hours. Examinees that finish more quickly than you may not perform any better than you. Everyone works at his or her own speed. Some of the best test performers routinely use the total allocated time. Remember that (a) there is no limit to the number of examinees who can receive passing scores, (b) there is no bonus for completing the examination early, and (c) you are not competing with anyone else.

Eating well, avoiding too much alcohol, and maintaining a regular sleep pattern for several days before the examination will help you to be physically prepared. Also, collect all the supplies you will need, and choose comfortable clothing for that day in advance. Knowing that you are prepared for the test will help to reduce your anxiety.

Finally, your best method for controlling your anxiety is to feel prepared for the test. Designing a study plan well in advance will help you get ready.

### **TIPS FOR TAKING THE EXAMINATION**

- Budget your time well. Because you will have three (3) hours to complete 175 questions, you will want to complete more than half (about 88) in less than half the time. This is because you will want extra time after completing the full examination to review questions you either skipped or questions you may have marked for review. Also, allow time so that every hour you can take a minute or so to relax your eyes and stretch your neck and hand muscles.
- Read each question carefully, focusing on what is being asked. If you are uncertain about the answer but nevertheless want to give a tentative answer at the time, mark the test question to indicate that you want to review the test question and your answer if time allows. Go back to questions marked in this manner after completing the entire test.
- Read all options before selecting your answer. Always select the best choice.
- Do not overanalyze or try to “read into” a question. Questions are not written to be tricky. Do not assume additional information beyond what is given in the test question. All information necessary to answer the question will be given in the text of the question or scenario.
- Remember that this is a national test. Questions will focus on rehabilitation nursing practice across the United States and will be based upon an accepted knowledge base. Don't be limited by thinking only about your organization's policy or your patient population. Choose options that you know to be correct in any rehabilitation setting.

- If there are questions including the words “not,” “except,” or “least” answer these with particular care because you will be looking for the exception. These questions involve a reversal of your usual thought patterns.
- Pay close attention to key words such as “best,” “most,” “primary,” or “usually.” These words indicate that other options may at times be correct, but given the wording or situation in the test question, you must judge which option is the best.
- Skip difficult questions and come back to them later. Questions on the test are not ordered by difficulty (i.e., they do not go from easiest to hardest). Also, content areas and topics are addressed randomly in questions throughout the test. You may find one question near the end of the test that may lead you to recall information that applies to another question that appeared much earlier.
- When guessing, do so by the process of elimination. Treat each option as a true or false statement, and eliminate those that you would not select. Narrow your choices and then make an educated guess.
- Answer every test question, because there is no penalty for guessing. Go through the entire test, answering the questions you believe you know and skipping the difficult questions. Leave time at the end of the testing period to go back to the questions you skipped or want to review. If you are running out of time, leave a minute or so at the end to complete all of the blank questions randomly. Remember, you have a 25% probability of answering a question correctly by chance alone, so don’t miss any!
- If reading English is difficult for you because English is not your primary language, maximize your time by reading and answering all the shorter questions first. After completing all of the short questions, go back and attempt to answer the longer questions.
- Review the suggested resources listed in this handbook.

### **SAMPLE QUESTIONS**

The following 15 questions serve as samples of the question type and content found on the CRRN examination.

1. Mr. Smith is a 54-year-old male who had a left middle cerebral artery stroke with right spastic hemiparesis. He is alert and oriented times three. He transfers with assistance of one person. He can walk 25 feet with minimal assistance using a hemi-walker. Mr. Smith had an indwelling foley catheter that was removed yesterday. On patient rounds Mr. Smith says he wants to try to be continent. What behavioral nursing intervention would be used to attain bladder continence?

- A. Bladder retraining
- B. Pharmacological
- C. Indwelling foley catheter
- D. Digital stimulation

2. What is the cause of learned helplessness?

- A. Cognitive deficits secondary to trauma
- B. Unresolved developmental conflicts
- C. Failure to adequately assimilate the rehabilitation process
- D. Previous exposure to events over which the patient has no control

3. The summer before his senior year of high school, Brian suffered a complete spinal cord injury at L4-L5. Brian began to question his purpose in life. What initial nursing intervention you would implement to decrease Brian's spiritual distress?
- A. Challenge his belief and value systems.
  - B. Develop trust with him by listening and telling him the best way to handle the situation.
  - C. Help him see that anger toward God or his higher power is a common reaction to his disability.
  - D. Begin to prioritize steps to regain his mobility.
4. A 19-year-old male with a T12 spinal cord injury is admitted to your care with an infected stage III pressure ulcer. He is able to direct all aspects of his self care (verbalize the need for frequent position changes, the need to continue his antibiotics until complete, the need to continue in his efforts with smoking cessation and demonstrates appropriate pressure releases). According to Orem's theory of Self-Care Deficits which of the following interventions should you do?
- A. Encourage the young man's family to hire 24 hour caregivers
  - B. Encourage the young man in his efforts to live independently
  - C. Encourage the young man's family to be more active in his care
  - D. Encourage the young man to live in a group home.
5. What activity is **KEY** to establishing a great team?
- A. Effective communication on family issues.
  - B. Individual disciplines defining goals for the patient.
  - C. Providing support to family members.
  - D. Facilitating group process by identifying formal and informal leaders.
6. Medicare will reimburse up to three hours of medically indicated therapy per day. This includes, but is not limited to, which of the following?
- A. prosthetic-orthosis services, psychology, therapeutic recreation
  - B. occupational therapy, physical therapy, speech-language pathology services
  - C. occupational therapy, physical therapy, therapeutic recreation
  - D. occupational therapy, physical therapy, psychology
7. Your patient is an adolescent male with spina bifida. According to Erickson's theory of developmental tasks which of the following interventions would be appropriate?
- A. Give honest, accurate sexuality information
  - B. Use models and diagrams to teach self-care
  - C. Involve parents and siblings in care
  - D. Facilitate participation in organized sports and recreational programs
8. What is the **BEST** description of homeopathy?
- A. A system that addresses supernatural conditions that may result from evil spirits and spells
  - B. A system that focuses on prevention of disease and restoration of health
  - C. A system that holds that a condition could be cured by inducing a mild form of a like condition
  - D. A system that deals with balance and imbalance of vital energies
9. A 36-year-old patient with cerebral palsy has difficulty swallowing. Based on his neuromuscular disease, which phase of swallowing is most likely involved?
- A. Oral preparatory phase
  - B. Oral propulsive phase
  - C. Pharyngeal phase
  - D. Esophageal phase

**The following scenario applies to questions 10 and 11.**

Mr. Doe is a 19-year-old male who was an unrestrained passenger in a motor vehicle accident collision into a wall. There is a prolonged extrication from the vehicle. He is intubated on arrival to the emergency room. His initial Glasgow Coma scale is 8 on arrival to the acute trauma center. He is diagnosed with a left frontal skull fracture, 3 mm subdural hematoma and orbital facial fractures. He is admitted to your traumatic brain injury rehabilitation program 14 days post injury.

10. Mr. Doe is confused and agitated. He is highly distractible and continual requires redirection. He has difficulty learning new task and becomes agitated by too much stimuli. What level of the Rancho Los Amigos Cognitive Functions scale is Mr. Doe?

- A. Rancho II
- B. Rancho III
- C. Rancho IV
- D. Rancho V

11. At the initial patient care conference the physical therapist indicates Mr. Doe is not actively participating in therapy session because he is very somnolent. The nurse reports that Mr. Doe is awake and restless most of the night. What is the primary Nursing diagnosis for Mr. Doe?

- A. Sleep Pattern Disturbance
- B. Altered thought process
- C. Sensory/perceptual alterations
- D. Altered Role performance

12. Mrs. Smith had a left CVA and is being evaluated for a discharge FIM, dressing upper body. She threads both arms into her bra. The helper hooks the bra. She threads her head and arms into a t-shirt then pulls the shirt down. Mrs. Smith threads her right arm into a sleeve, pulls it around her back and threads her left arm into the other sleeve. She then buttons her shirt and tucks it in. What is her level of assist?

- A. Moderate assist
- B. Minimal assist
- C. Total assist
- D. Independent

13. What is the **PRIMARY** function of the hospital ethics committee?

- A. Provide structure and guidelines for potential problems
- B. Serve as an open forum for discussions
- C. Speak for patients to doctors about care issues
- D. Provide clinical case consultation

14. What approach is important for the patient to progress through their rehab program?

- A. Goals serving as the foundation for the treatment plan
- B. Team members rely on case managers to determine direction of the plan
- C. Disengagement is key to reducing the cost of care
- D. Individuals measuring progress against team standards

15. Which term describes the beliefs in one's capabilities to organize and execute the course of action required to reach a goal?

- A. Self concept
- B. Self-efficacy
- C. Self-esteem
- D. Optimism

*Please see page 22 for the answer key.*

## SUGGESTED RESOURCES FOR EXAMINATION PREPARATION

The CRRN examination is based on current knowledge of theory and practice in rehabilitation nursing. The resources recommended below, although not comprehensive, may be helpful in preparing for the examination.

- ◆ Association of Rehabilitation Nurses. (2007). *The specialty practice of rehabilitation nursing: a core curriculum*, (5<sup>th</sup> ed.). Glenview, IL: Author.
- ◆ Carpenito-Moyet, L. (2005). *Nursing diagnosis: application to clinical practice* (11<sup>th</sup> ed.). Philadelphia: Lippincott Williams and Wilkes.
- ◆ Hickey, J. (2002). *Clinical practice of neurological and neurosurgical nursing* (5<sup>th</sup> ed.). Philadelphia: Lippincott-Raven Publishers.
- ◆ Hoeman, SF (Ed.). (2007). *Rehabilitation nursing: prevention, intervention, and outcomes* (4<sup>th</sup> ed.). St. Louis: Mosby-Year Book, Inc.
- ◆ Jackson, P., Vessey, A. (2003). *Primary care of the child with a chronic condition* (4<sup>th</sup> ed.). St. Louis: Mosby.
- ◆ Jarvis, C. (2003). *Physical examination and health assessment*. St. Louis: Elsevier Health Sciences.
- ◆ Karch, A. (2006). *2007 Lippincott's nursing drug guide*. Philadelphia: Lippincott Williams and Wilkes.
- ◆ McCance, K., Huether, S. (2005). *Pathophysiology: the biologic basis for disease in adults and children* (5<sup>th</sup> ed.). St. Louis: Mosby.
- ◆ Mauk, K. (2006). *Gerontological nursing: competencies for care*. Boston: Jones & Bartlett.
- ◆ Nelson, A., Zedlick C., Love, L., et al. (2001). *Nursing practice related to spinal cord injury and disorder: a core curriculum*. New York: Demos Medical Publishing
- ◆ Potter, P., Perry, A., (2004). *Fundamentals of nursing* (6<sup>th</sup> ed.). St. Louis: Mosby.
- ◆ Rubin, L., Crocker, A. (2006). *Medical care for children and adults with developmental disabilities* (2<sup>nd</sup> ed.). Baltimore, MD: Brookes Publishing.
- ◆ Thibodeau, G. (2004). *Anthony's textbook of anatomy & physiology* (17<sup>th</sup> ed.). St. Louis: Mosby-Year Book.

**The RNCB neither sponsors nor endorses specific review courses for the examinations.**

For information on educational materials available through the Association of Rehabilitation Nurses, contact:

**Association of Rehabilitation Nurses  
4700 West Lake Avenue  
Glenview, IL 60025-1485  
800/229-7530 or 847/375-4710  
[www.rehabnurse.org](http://www.rehabnurse.org)**

## Sample Questions Answer Key

QUESTION NUMBER	CORRECT ANSWER
1	A
2	D
3	C
4	B
5	D
6	B
7	A
8	C
9	A
10	D
11	A
12	B
13	D
14	A
15	B



## Certified Rehabilitation Registered Nurse Examination

*This application is part of the CRRN candidate handbook. The handbook contains very important information about registration and examination content. If you do not have a candidate handbook, you may obtain one at [www.rehabnurse.org](http://www.rehabnurse.org). The handbook also contains the policies and procedures governing the certification program. You will be bound*

*by these policies and procedures so it is in your best interest to obtain the candidate handbook and review the information.*

The CRRN examination is administered via computer in two, one-month test windows. Candidates can schedule a testing appointment between June 1-30, 2010, and December 1-30, 2010. The CRRN examination will not be administered outside of these two, one-month test windows. Applications are accepted throughout the year; however, applications for the **June 2010 test window must be received by April 15, 2010**, and applications for the **December 2010 test window must be received by October 15, 2010**.

Please complete, sign, and date the application form and mail it to Castle Worldwide with your examination fee. (Please see page 6.) Your application will not be processed until it is complete with all requested information, including signatures. Please refer to pages 7 and 8 of the candidate application handbook for information on completing the application. **Please note that all communications from Castle Worldwide will be sent to the e-mail address noted in Section A, unless you indicate otherwise.** See page 7 for information on spam filters. Be sure to check your e-mail regularly to ensure that you receive all communication from the testing company. If you do not receive the notice to schedule within 15 days prior to the start of the testing window, contact Castle Worldwide at 919/572-6880. It is your responsibility to contact Castle Worldwide in the event the notice to schedule the examination is not received.

I am applying to take the examination in:

June 2010     December 2010

Please be aware that you must schedule an examination date within one year of submitting the application. Failure to do so will result in forfeit of the examination fee.

### **A** Personal Information

*Please type or print all information. Please be aware that the name on your application must match the name on your government issued identification. If the names do not match, you will not be allowed to test.*

RN license number:			State:	
ARN member? <input type="checkbox"/> Yes <input type="checkbox"/> No		ARN member # (if applicable/available):		
Last name:		First name:		MI:
Maiden/former name:				
Address (home):				
City:		State:	ZIP code:	Country:
Telephone (home):		Cell phone:		
Telephone (work):		Ext.	Fax (work):	
E-mail (required):				

# B Verification of Work Experience

*A percentage of all applications will be audited to ensure compliance with the eligibility criteria. Applications for audit will be selected randomly. As part of the audit process, colleagues providing verification of rehabilitation nursing experience will be contacted to confirm their verifications.*

This section **MUST** be signed by two (2) professional colleagues. One signature **MUST** be from a CRRN or your immediate supervisor. The second signature may be from any professional colleague. Please print or type all information, except signatures.

**Note to professional colleagues:** As part of a random auditing process, you may be contacted to verify this candidate’s experience. Please provide complete contact information in the event you are contacted to verify the candidate’s eligibility. Please refer to the definition of rehabilitation nursing on page 5. A list of potential rehabilitation nursing roles and practice settings is available on page 5 and 6.

REFERENCE #1 (CRRN or IMMEDIATE SUPERVISOR)			
I attest that this candidate has completed at least one of the following at the time of application: <b>(Please check the appropriate box. If one of the boxes is not checked, the application will be considered incomplete.)</b>			
<input type="checkbox"/> Within the five years preceding the examination, completion of two years of practice as a registered professional nurse in rehabilitation nursing; or			
<input type="checkbox"/> Within the five years preceding the examination, completion of one year of practice as a registered professional nurse in rehabilitation nursing and one year of advanced study (beyond baccalaureate) in nursing.			
<b>CANDIDATES: IF ONE OF THE BOXES BELOW IS NOT CHECKED, YOUR APPLICATION WILL BE CONSIDERED INCOMPLETE AND YOU WILL BE UNABLE TO REGISTER FOR THE EXAMINATION UNTIL THE INFORMATION IS PROVIDED.</b>			
I am (check one): <input type="checkbox"/> CRRN <input type="checkbox"/> Candidate's Immediate Supervisor			
Last Name:		First Name:	MI:
Company:		Title:	
Address (Work):			
City:	State:	Zip Code:	Country:
Telephone (Work):		Fax (Work):	
Address (Home):			
City:	State:	Zip Code:	Country:
Telephone (Home):			
Signature:			Date:

**REFERENCE #2**

I attest that this candidate has completed at least one of the following at the time of application: **(Please check the appropriate box. If one of the boxes is not checked, the application will be considered incomplete.)**

- Within the five years preceding the examination, completion of two years of practice as a registered professional nurse in rehabilitation nursing; or
- Within the five years preceding the examination, completion of one year of practice as a registered professional nurse in rehabilitation nursing and one year of advanced study (beyond baccalaureate) in nursing.

**CANDIDATES: IF ONE OF THE BOXES BELOW IS NOT CHECKED, YOUR APPLICATION WILL BE CONSIDERED INCOMPLETE AND YOU WILL BE UNABLE TO REGISTER FOR THE EXAMINATION UNTIL THE INFORMATION IS PROVIDED.**

I am (check one):     CRRN     Candidate's Immediate Supervisor     Professional Colleague

Last Name:		First Name:		MI:
Company:			Title:	
Address (Work):				
City:	State:	Zip Code:	Country:	
Telephone (Work):		Fax (Work):		
Address (Home):				
City:	State:	Zip Code:	Country:	
Telephone (Home):				
Signature:			Date:	

## **C** Candidate Signature

I verify that all information provided is accurate. By signing and submitting this application, I also agree to be bound by all policies and procedures of the RNCB. I authorize the evaluation and validation of my credentials by the RNCB. In furtherance of my application, I authorize any individual or organization that may have information concerning my credentials to provide such information to the RNCB. I hereby waive any claim for damages, or otherwise, that I may have against the RNCB and any individual or organizations that supplies such information by reason of any act or omission by any of them taken in good faith in connection with this application. I understand that the decision as to whether or not I qualify for certification rests solely and exclusively in the RNCB and that its decision is final. I agree to be bound by all policies and procedures of the RNCB.

Signature: \_\_\_\_\_ Date: \_\_\_\_\_

## **D** Payment Information

Currently, the examination fee for **ARN members is \$240** and the fee for **non-members is \$350**. Payments can be made via Visa, MasterCard, money order, cashier's check, or institutional, business, or personal check. The fee must be paid in U.S. funds. Please make all checks payable to Castle Worldwide, Inc. Please note that the credit card charge will list Castle Worldwide, Inc.

Late applications are accepted for 15 days following the received by deadline for each window. **(April 16 – May 1, 2010 for the June test window and October 16 - November 1, 2010 for the December test window.)** Candidates applying late should include a \$35 late fee with their applications. Be aware that candidates applying late may not receive their first choice of testing dates, locations, and/or times.

### Group discount

A group discount of \$25 per candidate is available for groups of three or more candidates. To be eligible, all applications must be submitted **AT THE SAME TIME, IN THE SAME ENVELOPE**. Applications received with less than three candidates claiming the group discount will not be process and all materials (application and fee) will be returned to the candidate(s). The candidate(s) may then resubmit the application(s) with the appropriate number of candidates or non-discounted fees.

### CHECK PAYMENT INFORMATION

Check Type:  Personal/Business/Institutional     Cashiers     Money Order

Fee Amount to be Paid, including late fee if appropriate: \$

**Check Payable to Castle Worldwide, Inc.**

### CREDIT CARD PAYMENT INFORMATION

Credit Card Account Number:	Fee Amount to be Paid, including late fee if appropriate: \$
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Credit Card Type: <input type="checkbox"/> Visa <input type="checkbox"/> MasterCard	Expiration Date:
---	------------------

Authorized Name on Credit Card:

Signature:	Date:
------------	-------

Address (Billing):

City:	State:	Zip Code:	Country:
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Telephone (Billing):

Castle Worldwide receives and processes all applications. An application will not be processed until it is complete. Please refer to page 9 for additional information on the timeframes for processing the application and scheduling an examination date. The scheduling notice will be sent via e-mail. It is your responsibility to contact Castle Worldwide at 919/572-6880 if you do not receive the notice to schedule.

If an application is missing pertinent information 90 days after it was originally received, the application will be closed and the application fee will be forfeited. Candidates who do not complete their application within 90 days will be required to submit a new application, with application fee and supporting documentation.

**Send all materials to the following address:**

**Castle Worldwide, Inc.  
 Attention: CRRN Examination  
 P.O. Box 570  
 Morrisville, NC 27560  
 919/572-6880  
 rncb@castleworldwide.com**

**FAXED APPLICATIONS ARE NOT ACCEPTED.**

<b>FOR OFFICE USE ONLY (TESTING APPOINTMENT/AUDIT INFORMATION)</b>		
Data Entry Completed:	Eligibility Review Completed:	Selected for Audit:
Notice to Schedule Sent:     /     /		
<input type="checkbox"/> Postal Mail <input type="checkbox"/> Electronic Mail		
Testing Location:	Testing Session:	Test Date:     /     /
Admission Ticket Sent:     /     /		Castle ID Assigned:
<input type="checkbox"/> Postal Mail <input type="checkbox"/> Electronic Mail		

<b>FOR OFFICE USE ONLY (PAYMENT INFORMATION)</b>		
Date:     /     /	Payment Amount:	Payment Method:
Processed By:	Late Fee? <input type="checkbox"/> Yes <input type="checkbox"/> No	Declined? <input type="checkbox"/> Yes <input type="checkbox"/> No



Certified Rehabilitation Registered Nurse Examination Candidate Handbook  
Revised December 2009

Rehabilitation Nursing Certification Board  
4700 West Lake Avenue  
Glenview, IL 60025-1485  
800.229.7530 or 847.375.4710  
cert@rehabnurse.org  
www.rehabnurse.org



Castle Worldwide, Inc.  
Attention: CRRN Examination  
P.O. Box 570  
Morrisville, NC 27560  
919.572.6880  
rncb@Castleworldwide.com  
www.Castleworldwide.com



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Glenview, IL 60025-1485  
800.229.7530 or 847.375.4710  
www.rehabnurse.org